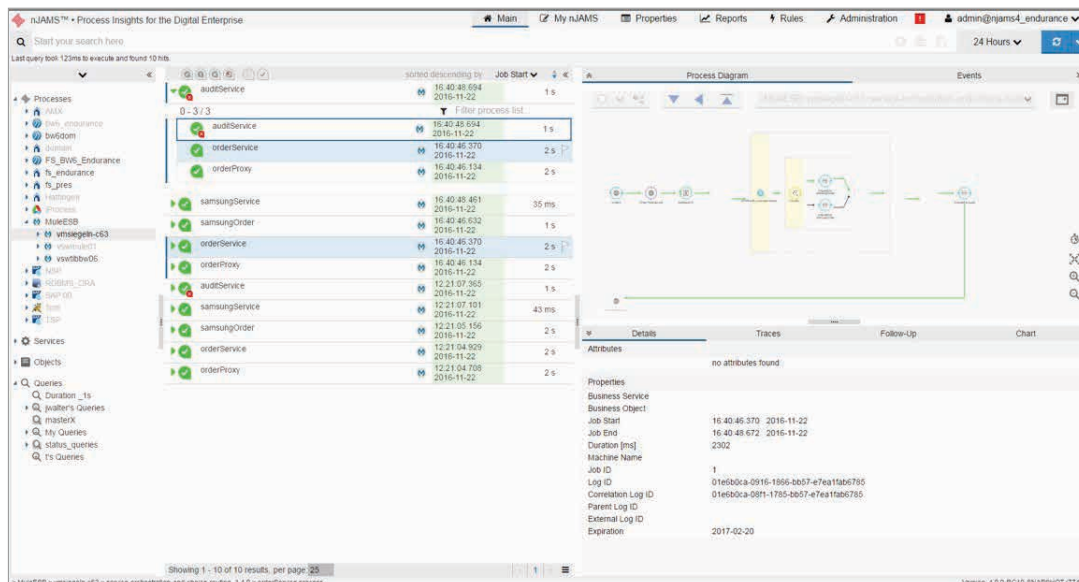**nJAMS Client**

nJAMS, from Integration Matters, helps MuleSoft Anypoint customers achieve digital business success

Operational excellence is critical to a company's competitive advantage and bottom-line results. Delivering exceptional customer experience requires integrated processes, high-performance systems and a comprehensive Master Data Management. Integration Matters helps MuleSoft users to deliver on brand promises by providing tools and expertise necessary to monitor end-to-end business processes and measure business outcomes.

Integration Matters has developed **nJAMS** (**n**ot **J**ust **A**nother **M**onitoring **S**olution) to help businesses effectively monitor end-to-end process execution in highly demanding environments and measure business outcomes – across integration platforms, enterprise applications and cloud services. Unexpected issues in business-critical processes are detected before stakeholders are even aware of them. The IT operations team can immediately see where the core problem is located. nJAMS makes it easy to proactively identify any deviation and start escalation procedures quickly. In this way, problems are resolved before companies disappoint customers and damage their brands.

nJAMS sits on top of ESB Management Consoles, Application Performance and Infrastructure Management tools. All business events, network events, etc. are collected, correlated, processed, and visualized in detail. Once all technical information about your business processes is available, you can start tracking your KPIs in a dashboard and auto-generate alerts for any deviation from your SLAs.
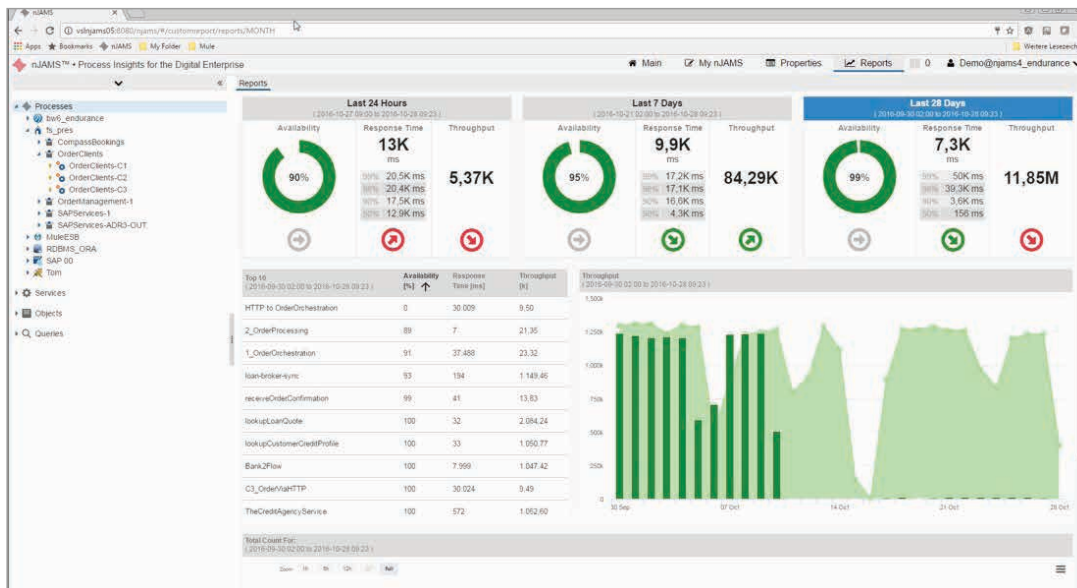

nJAMS provides visibility into the entire chain of events, applications and processes business users care about. The interactive process diagram makes it easy to understand the process flow without involving software developers.

nJAMS enables MuleSoft customers to
_always know what's going on at any time and any point of any business-critical process
_support their company's business strategy with operational excellence
_provide a central repository and control center for mission-critical business processes with process diagrams
_respond proactively to real-time business challenges
_reduce time-to-market by simplifying development, test and operation of integration processes

nJAMS aggregates end-to-end log data and provides input for business performance dashboards and custom reports on actionable KPIs.

Functions:

_ Powerful search
With nJAMS you can search for any information that you need about the execution of your business processes - across integration platforms, enterprise applications and cloud services. A powerful query language is available for any sort of query

_ Comprehensive process presentation
nJAMS is easy to use and incredibly fast. All you need is a web browser, plugins or applets are not required. nJAMS Server is available on-premise and as cloud service.

_ Alerting Engine
You can define rule based actions for specific events to trigger notifications in case of any issue.

_ Extracts
Extracts allows you to declare nJAMS log events at any place in your process definition during runtime. You can easily extract essential information of any process step wherever you need transparency.

_ Process performance reports
Standard dashboards show the availability, response time and throughput of end-to-end business processes for a certain period of time. Create your own custom dashboards with the embedded highcharts library.

_ Ready to use right out of the box
Attach nJAMS to your business process applications and it works! To benefit from the full power of nJAMS extend your processes with explicit nJAMS activities.

_ Fully decoupled
nJAMS is fully decoupled from the underlying business processes by using your preferred messaging platform.

_ Inherent authentication/authorization
nJAMS is based on a secure user/role concept. Grant permissions to specific users/roles on any nJAMS object.

nJAMS for MuleSoft Anypoint at a Glance
_ Visualization of end-to-end processes and process data in real-time
_ Extended monitoring capabilities for multiple integration platforms, enterprise applications and cloud services
_ Out of the box and custom process performance reports and KPI dashboards
_ Easy to implement, Easy to use, Easy to scale

Company Profile
Integration Matters **(www.IntegrationMatters.com)** is the brand name of the IT consulting firm Faiz & Siegeln GmbH and the software company Faiz & Siegeln Software GmbH. We help businesses achieve their strategic goals – with software tools and know-how that develop, implement and monitor critical business processes. More than 300 customers around the world rely on our products and services to achieve operational excellence and drive business initiatives. These include market leaders from the energy, telecommunication, banking, insurance, retail, transport and logistics sectors.